

FFS HFO

rescues users

When the going gets tough, FFS comes to the rescue. This happened in Cape Town when the Caltex Refinery was unable for a period to supply heavy furnace oil (HFO) to the industrial market due to operational problems.

FFS already supplies all the Shell, Total and BP customers in the Western Cape, and was asked by Engen to supply the HFO requirement of all their customers. Fortunately FFS had

sufficient tankage and strategic stocks to handle the demand.

Veronica Thomas, Western Cape transport co-ordinator, was able to re-arrange normal deliveries and extend night shifts with drivers putting in an extra few hours. Towards the end of the refinery problems, she was even able to help a few Caltex users who were in danger of running dry.

Branch manager Dave Sands

said the operation consolidated FFS as the most co-operative fuel supplier of HFO in the Western Cape. "What other HFO supplier responds to a 2 am call from a user who is not normally a customer, and delivers the load before first light? We actually did it!"

Says CEO Don Hunter: "Congratulations Veronica and your team for a job well done."